

# SINGULAIR®

## OWNER PROTECTION SERVICE PROGRAM

AT NO ADDITIONAL  
OWNER EXPENSE

POSSIBLE  
EXPENSE



A. Regular service inspections conducted at six month intervals throughout the year.



B. Special service inspections as requested by owner.



C. Labor and transportation expenses for travel on regular service inspections.



D. Labor and transportation expenses for travel on special service inspections.



E. Singulair plant maintenance including Bio-Kinetic system service, visual inspection of effluent quality and cleaning of hopper section using squeegee scraper in clarification tank (where applicable).



F. Inspection of outlet line or disposal system (where accessible).



G. Singulair mechanical aerator maintenance including cleaning of the stainless steel aspirator shaft, power consumption check, noise check, and visual inspection for vibration of the unit while in operation.



H. Visual check of Service Pro control center for Singulair unit (when accessible).



I. Labor expenses required at the site to service or repair, or to remove any part of the control center or Singulair mechanical aerator to be returned for factory repair.



J. Labor required at the site to service, repair or reinstall any part of the Service Pro control center or Singulair mechanical aerator returned from factory repair.



K. Service Pro remote monitoring service (where applicable).



L. Freight costs to and from the factory and lifetime exchange program costs when factory repairs are needed.



M. Costs for replacing missing parts or repairing equipment not eligible for the lifetime exchange program.



O. Owner agrees to have a maintenance contract in force for the life of the system per NH DES requirements.

**CONTRACT FEE \$** \_\_\_\_\_

(To Be Paid In Advance By Owner)

**OWNER ACCEPTANCE OF TERMS**

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

EMAIL: \_\_\_\_\_

DATE: \_\_\_\_\_

**NORWECO SINGULAIR DISTRIBUTOR**

NAME: A.J. Foss, Inc.

BY: \_\_\_\_\_

DATE: \_\_\_\_\_

COMPLETE AND RETURN TO YOUR LOCAL NORWECO DISTRIBUTOR



To:



Place Stamp Here  
Post Office Will  
Not Deliver  
Without Proper  
Postage

# ***norweco***<sup>®</sup> **SINGULAIR**<sup>®</sup>

## SERVICE CONTRACT

OWNER NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ EFFECTIVE DATE: \_\_\_\_\_ 20 \_\_\_\_\_  
(street)

\_\_\_\_\_ EXPIRATION DATE: \_\_\_\_\_ 20 \_\_\_\_\_  
(city) (state) (zip)

TELEPHONE NO.: (\_\_\_\_) \_\_\_\_\_ SYSTEM INSTALLED ON: \_\_\_\_\_ 20 \_\_\_\_\_

DIRECTIONS: \_\_\_\_\_

This two year service contract for the Singulair Bio-Kinetic wastewater treatment system located at the site described above, is intended to enable the owner to economically obtain regular service inspections for the Singulair unit, as well as non-scheduled or special service that may be required by a qualified technician. When this contract is in force, the owner will not be charged for any routine service labor. Under the terms of this service agreement, a technician will regularly inspect the plant at six month intervals. It will also be inspected following each special owner service request within a 48-hour period. The contract shall remain in effect for a period of two years, as specified in the effective and expiration dates listed above. Maintenance work to be performed by a licensed wastewater treatment operator Grade 1 or higher.